

Refund Policy

Thank you for choosing IMPACT Physical Therapy. We strive to deliver the most progressive treatments and the best care to help you achieve the very best outcome and get back to doing the things you love.

Should you find a discrepancy or need to dispute your charge, please follow the steps below:

- You have 30 calendar days from the date of the charge to dispute a charge in error to your account
- Contact the billing department at:
 - (708) 590-6663 or billing@impactphysicaltherapy.com Attn: Billing Manager.
- Be sure to provide your patient account number, disputed amount and date of transaction.
- Refund request will be reviewed, and a written response sent to you within 15 days of submission. If a credit is deemed necessary, it will be processed, and you will receive the refund within 30 days or depending on your credit card issuer's policies.

Contact Us

If you have any questions regarding our policy or need additional assistance, please contact us at (708) 590-6663, billing@impactphysicaltherapy.com or info@impactphysicaltherapy.com